## **Profit Inflection Meets Strategic Interest**

24 April 2025



GOTO IJ	BUY
Sector	Technology
Price at 24 April 2025 (IDR)	80
Price target (IDR)	110
Upside/Downside (%)	37.5

#### Stock Information

PT GoTo Gojek Tokopedia Tbk (GOTO) is Indonesia's leading digital platform, offering on-demand services via Gojek and financial technology through GoPay. Listed on the Indonesia Stock Exchange in April 2022, GoTo is backed by major global investors, including Alibaba and SoftBank.

Market cap (IDR bn)	96,482
Shares outstanding (bn)	1,140
52-week range (IDR)	89 - 50
3M average daily vol. (mn)	3,812
3M average daily val. (IDR bn)	279

Shareholders (%)	
SVF GT Subco (Singapore) Pte Ltd	8.6
Taobao China Holdings Limited	8.4
GOTO's ESOP Program	5.9
The Vanguard Group, Inc	3.7
PT Saham Anak Bangsa	2.6
BlackRock, Inc	2.5
Public	68.3

## Stock Performance



Source: Bloomberg

	1M	3M	12M
Performance	0.0	(2.4)	26.6

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GOTO posted record 4Q24 results, achieving adjusted EBITDA break-even, as FinTech turned profitable ahead of guidance and On-Demand Services (ODS) booked IDR267 bn EBITDA on stronger ad and premium revenue. Grab is reportedly eyeing a potential acquisition at over USD 7bn (>IDR 100/share), implying 6.1x EV/Sales and 68.3x EV/EBITDA, well above peers, suggesting synergy-driven pricing. We update our forecast to reflect GOTO'ss improved fundamentals, with projected revenue growth of 9-14% over 25-27F. Using a SOTP approach, we reinitiate BUY with a TP of IDR 110/sh (+37.5% upside), applying a 30% discount to reflect post-IPO overhang and weak market sentiment.

Record 4Q24 with First EBITDA Break-Even. GOTO closed FY24 with its strongest quarterly performance to date, achieving record metrics across the board. Core GTV surged 66% yoy in 4Q24 (+58% yoy for FY24), while gross revenue grew 28% yoy. Notably, GOTO achieved its first adjusted EBITDA break-even of IDR399 bn in 4Q24, marking a key inflection point. FinTech became a standout earnings driver, reaching positive EBITDA a year ahead of guidance, supported by a +35% yoy increase in users and +18% yoy growth in average transactions. The standalone GoPay app accelerated user acquisition, while the loan book expanded +172% yoy, with over 70% of disbursements funneled through Bank Jago. On-Demand Services (ODS) also posted record profitability, with EBITDA of IDR267 bn and margin expansion driven by premium services, ad revenue (+92% yoy), and a surge in merchant-funded promotions (+190% yoy).

Grab Eyes GOTO at a Premium Valuation. Grab is reportedly advancing talks to acquire GOTO at a valuation above USD 7bn (>IDR 100/share), offering +22% upside to our market cap estimate and +25% to the recent price (IDR 80/share as of 24 Apr). At this level, GOTO would trade at 6.1x EV/Sales and 68.3x EV/EBITDA 25F, above our estimates and peers, indicating Grab may be prioritizing long-term synergies and ecosystem integration. A merger would create a dominant ODS player with 60–70% market share across Southeast Asia, raising antitrust concerns. Meanwhile, a potential ByteDance–Traveloka deal may expand GoPay's reach into high-frequency travel segments, further reinforcing its strategic position in Indonesia's digital economy.

Reinitiate BUY at IIDR110/ sh on Undervalued Growth Amid Post-IPO Overhang. Following the transfer of coverage and GOTO's solid FY24 performance and upbeat 25F outlook, we update our forecast to align with the company's improved fundamentals. While FinTech is set to lead GTV growth (10–15% 25–27F CAGR), its take rate remains low (~1%) versus ~18% for ODS. Revenue is projected to grow ~9–14% in 25–27F, supported by rising ad income, cost efficiencies, and cloud savings. Using a SOTP approach, we assign 3.5x EV/Sales to ODS, 6.4x to GoPay, and mark-to-market for Bank Jago. Applying a 30% discount to reflect post-IPO overhang and muted market sentiment, we derive a fair value of IDR 110/share, implying +37.5% upside. Key risks include: rising competition, regulatory uncertainty, selling pressure from pre-IPO holders and co-founders, and execution risk from restructuring and potential M&A.

Exhibit 1: Forecasts and Valuations (at closing price IDR80/ sh)

V/E Doc	27.4	244	255	265	275
Y/E Dec	23A	24A	25F	26F	27F
Revenue (IDR Bn)	14,785	15,894	18,140	19,817	21,577
EBITDA (IDR Bn)	(7,941)	(6,621)	1,621	1,917	3,323
EV/Sales (x)	5.5	5.4	4.5	4.2	3.8
Net Profit (IDR Bn)	(90,396)	(5,155)	(2,147)	(1,781)	(357)
EPS (IDR)	(85.8)	(4.8)	(1.8)	(1.5)	(0.3)
P/Sales (x)	6.9	6.4	5.2	4.8	4.4
BVPS (IDR)	30	26	24	23	22
P/BV Ratio (x)	2.9	3.4	3.3	3.5	3.6
ROAE (%)	(114.1)	(15.6)	(7.3)	(6.5)	(1.3)
ROAA (%)	(93.5)	(10.6)	(5.1)	(4.4)	(0.9)
EV/EBITDA (x)	(10.2)	(13.0)	50.1	42.9	24.9
Net Gearing (x)	(59.1)	(51.7)	(47.9)	(46.3)	(44.8)

## Company Report GoTo Gojek Tokopedia (GOTO)

Exhibit 2: 4Q24 Operational Numbers

(IDR bn)	4Q23	3Q24	4Q24	qoq (%)	yoy (%)	12M23	12M24	yoy (%)
GTV	163,020	137,363	144,464	+5.2	-11.4	606,547	538,200	-11.3
ODS	13,956	16,608	17,058	+2.7	+22.2	54,336	63,039	+16.0
Fintech	103,224	130,597	137,691	+5.4	+33.4	379,739	494,590	+30.2
Gross Revenue	6,469	4,704	4,968	+5.6	-23.2	24,260	19,384	-20.1
ODS	3,229	3,661	3,787	+3.5	+17.3	12,109	14,169	+17.0
E-commerce	2,399	205	187	-9.0	-92,2	9,123	1,496	-83.6
Fintech	605	1,023	1,182	+15.5	+95.3	1,878	3,659	+94.9
Net Revenue	4,275	3,925	4,232	+7.8	-1.0	14,785	15,894	+7.5
ODS	1,620	2,930	3,091	+5.5	+90.8	5,965	10,995	+84.3
E-commerce	1,913	205	187	-8.8	-90.2	6,309	1,366	-78,3
Fintech	573	993	1,157	+16.5	+101.9	1,737	3,557	+104.8
Contribution Margin	1,632	1,383	1,665	+20.4	+2.0	4,433	5,631	+27.0
ODS	822	838	952	+13.6	+15.8	2,644	3,380	+27.8
E-commerce	591	192	184	-4,2	-68.9	1,597	962	-39.8
Fintech	217	503	668	+32.8	+207.8	309	1,657	+436.2
Adj. EBITDA	<i>77</i>	137	399	+191.2	+418.2	(3,670)	386	+110.5
ODS	239	156	267	+71,2	+11.7	(219)	679	+410.0
E-commerce	223	173	174	+0.6	-22.0	(751)	631	+184.0
Fintech	(168)	(65)	14	+121.5	+108.3	(1,580)	(467)	+70.4
Operating Profit	(1,479)	(324)	(190)	+41,5	+87.2	(10,279)	(2,241)	+78.2
ODS	20	(40)	197	+588.3	+862,2	(1,520)	69	+104.6
E-commerce	(184)	144	142	-1,1	+177.5	(2,259)	845	+137.4
Fintech	(250)	(207)	(196)	+5.1	+21.5	(2,333)	(1,109)	+52.4
Gross Take Rate (%)	3.97%	3.42%	3.44%	+1 bps	−53 bps	4.00%	3.60%	-40 bps
ODS	23,13%	22.04%	22,20%	+16 bps	-93 bps	22,29%	22,48%	+19 bps
Fintech	0.59%	0.78%	0.86%	+7 bps	+27 bps	0.49%	0.74%	+25 bps
Net Take Rate (%)	2,62%	2,86%	2,93%	+7 bps	+31 bps	2,44%	2,95%	+52 bps
ODS	11.61%	17.64%	18.12%	+48 bps	+651 bps	10.98%	17,44%	+646 bps
Fintech	0.56%	0.76%	0.84%	+8 bps	+29 bps	0.46%	0.72%	+26 bps
CM as of Gross Rev. (%)	25.2%	29.4%	33.5%	+411 bps	+829 bps	18.3%	29.0%	+1,077 bps
ODS	25,5%	22,9%	25,1%	+225 bps	-32 bps	21,8%	23,9%	+202 bps
E-commerce	24,6%	93.6%	98.6%	+494 bps	+7,392 bps	17.5%	64,3%	+4,679 bps
Fintech	35.9%	49,2%	56.5%	+737 bps	+2,067 bps	16.5%	45,3%	+2,883 bps
Adj. EBITDA as of Gross Rev. (%)	1.19%	2.91%	8.03%	+512 bps	+684 bps	-15.13%	1.99%	+1,712 bps
ODS	7,40%	4,26%	7,05%	+279 bps	-35 bps	-1,81%	4,79%	+660 bps
E-commerce	9,29%	84,35%	93,19%	+885 bps	+8,390 bps	-8,23%	42,17%	+5,040 bps
Fintech	-27.76%	-6.35%	1.18%	+754 bps	+2,895 bps	-84,13%	-12,76%	+7,137 bps

Source: Company, KBVS Research

Exhibit 3: 4Q24 Results

(IDR bn)	4Q23	3Q24	4Q24	qoq (%)	уоу (%)	12M23	12M24	уоу (%)	12M24/ KBVS (%)	12M24/ Cons (%)
GTV	163,020	137,363	144,464	+5.2	-11.5	607,361	538,200	-11,4		
Gross Revenue	6,469	4,703	4,968	+5.6	-23.2	24,260	19,384	-20.1		
Net Revenue	4,274	3,926	4,231	+7.8	-1.0	14,785	15,894	+7.5	90.83	105.17
CM	1,617	1,506	1,783	+18.4	+10.3	4,433	5,935	+33,9		
EBITDA	(80,173)	(1,645)	(599)	+63.6	+110.6	(88,241)	(4,785)	+94.6	<i>187.13</i>	255,47
Adj. EBITDA	77	137	399	+191.2	+418.2	(3,670)	327	+108.9		
Net Loss	(80,847)	(1,587)	(868)	+45.3	+98.9	(90,396)	(5,155)	+94.3	131.87	108.27
Gross Take Rate (%)	3.96	3,42	3,44	+1,5 bps	-52,2 bps	3.99	3.6	-39.3 bps		
Net Take Rate (%)	2,62	2,86	2.93	+7.1 bps	+31,2 bps	2.43	2.95	+51.9 bps		
CM (%)	0.99	1.1	1.23	+13,8 bps	+24.4 bps	0.73	1,1	+37.3 bps		
EBITDA (%)	(49.1)	(1.2)	(0.41)	+78,3 bps	+4,868.1 bps	(14.53)	(0.89)	+1,364.0 bps		
Adj. EBITDA (%)	0.05	0.1	0.28	+17.6 bps	+22.9 bps	-0.6	0.06	+66.5 bps		

Source: KBVS Research

Exhibit 4: Forecast Changes

	New forecast		Old fo	Old forecast		change (%)
(IDR bn)	25F	26F	25F	26F	25F	26F
GTV	613,953	689,944	654,093	666,890	(6.1)	3.5
Gross Revenue	21,257	22,999	28,077	30,303	(24.3)	(24.1)
Net Revenue	18,140	19,817	20,033	23,180	(9.5)	(14.5)
Contribution Margin	7,046	7,350	10,042	12,892	(29.8)	(43.0)
Operating Profit	521	708	(2,745)	(536)	(119.0)	(232.2)
Net Profit	(2,147)	(1,781)	(1,807)	298	18.8	(697.5)
Gross Take Rate (%)	3.46%	3.33%	4.29%	4.65%	-83 bps	-132 bps
Net Take Rate (%)	2.95%	2.87%	3.06%	3.56%	-11 bps	-69 bps

GOTO delivered record-breaking performance in 4Q24. The company reported all-time highs across key metrics: 1) Core GTV surged 66% yoy for 4Q24 and 58% yoy for FY24; 2) Gross revenue grew 28% yoy for 4Q24 and +30% yoy for FY24; and 3) Adjusted EBITDA break-even at IDR399 bn in 4Q24, marking a turning point toward sustainable profitability.

FinTech emerged as a key earnings driver, reaching positive adjusted EBITDA in 4Q24 (a year ahead of guidance), supported by a 35% yoy rise in users and an 18% increase in average transactions. The standalone GoPay app accelerated user acquisition, while the loan book surged 172% yoy, backed by low CAC and ecosystem-driven risk pricing. Over 70% of loans were channeled through Bank Jago, which will remains GOTO's primary lending partner.

On-Demand Services (ODS) also posted a record EBITDA of IDR267bn 4Q24, with strong margin expansion and higher contribution from premium offerings. Express food delivery alone accounted for 28% of food GTV, while advertising revenue jumped 92% yoy, supported by improved targeting tools. Merchant-funded promotions rose 190% yoy reducing GOTO's own incentive spending.

We update our forecast to reflect a change in coverage, incorporating revised assumptions aligned with FY24 results and 2025F guidance. GOTO targets 2025F adjusted EBITDA of IDR 1.4-1.6tn (5-20% higher), backed by strong momentum from ODS and FinTech. ODS is expected to deliver ≥IDR 1.1tn EBITDA, supported by deeper penetration into premium services, merchantfunded promos, and rising ad revenue, while GoFood Express now contributes 28% of food GTV. Meanwhile, FinTech guides for ≥IDR 300bn EBITDA, with loan growth targeted at +53.8% yoy and stable NPLs.



# Company Report GoTo Gojek Tokopedia (GOTO)

Growth yoy (%)				
GTV	+14.1	+12.4	+21.5	+2.0
Gross Revenue	+9.7	+8.2	+44.8	+7.9
Net Revenue	+14.1	+9.2	+26.0	+15.7
Contribution Margin	+25.1	+4.3	+78.3	+28.4
Operating Profit	-123.3	+35.9	+22.5	-80.5
Net Profit	-58.4	-17.0	-65.0	-116.5
Gross Take Rate (%)	-14 bps	-13 bps	+69 bps	+36 bps
Net Take Rate (%)	+0 bps	-8 bps	+11 bps	+50 bps

The company aims to sustain growth and market share in both segments while maintaining profitability through cost efficiency. Cloud migration to Alibaba and Tencent is expected to reduce cloud expenses by up to 50%, with financial impact reflected by 4Q25.

Source: KBVS Research

## Exhibit 5: SOTP Valuation

exhibit 5: SOTP Valuatio	11								
Business	Valuation Method	Multiple (x)	2025F Sales (IDRbn)	Valuations (IDRbn)	Stake	Value to GOTO (IDRbn)			
On-Demand	EV/ Sales	3.5	18,140	63,800,20	100%	63,800			
Services (ODS)	EV/ Sales	3.5	10,110	05,000.20	10070	03,000			
Financial Services	EV/Sales	6.4	18,140	116,511	100%	69,907			
E-commerce	Post T	kTok Acquistio	on Value	30,996	25%	4,648			
ARTO	Marked-te	o Market Enter	prise Value	29,210	21%	6,251			
Enterprise Value									
	(3,383)								
	17,001								
		(-) Minority Int	erest			(2,417)			
		Equity Valu	ıe			155,807			
		Shares Outstar	nding			1,703			
	150								
	(-) Post-IPO & Sentiment Discounts (30%)								
	80								
	+37.5%								

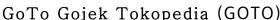
Source: KBVS Research

## Exhibit 6: Peers Comparison

Composit	EV (USD mn)		F)	3	Soles Glowill						
Company		(USD mn)	EA (O2D IIIII)	25F	26F	25F	26F	25F	26F	25F	26F
On-Demand	Services	372,651	989,983	3.5	2,9	16.3	12,5	3.7	3.1	20%	18%
Mobility											
UBER US	Uber	151,156	155,383	3.1	2.7	18.3	14.5	3.0	2.6	15%	15%
LYFT US	Lyft	4,636	3,817	0.6	0.5	7.3	5.6	0.7	0.6	13%	13%
GRAB US	Grab	16,500	11,187	3.3	2.7	24.4	14.9	4.8	4.0	22%	20%
Delivery											
3690 HK	Meituan	114,524	737,557	1.8	1.6	10.8	8.7	2.1	1.8	16%	15%
ROO LN	Deliveroo	2,398	1,419	0.7	0.6	8.9	6.6	0.9	8.0	4%	9%
DHER GR	Delivery Hero	7,613	10,430	0.9	0.7	14.6	10.4	0.6	0.5	25%	16%
DASH US	DoorDash	75,823	70,190	5.4	4.6	24.7	18.7	5.8	4.9	21%	18%
E-commerce		460,420	1,606,528	2,3	2.0	13.2	15.6	2,6	2.3	12%	12%
MELI US	MercadoLibre	101,240	100,970	3.9	3.2	24.8	18.6	3.9	3.2	25%	23%
SE US	Sea	67,427	63,023	3.0	2.5	20.9	14.9	3.2	2.7	26%	19%
EBAY US	eBay	30,094	32,067	3.1	2.9	9.8	9.3	2.9	2.8	2%	4%
BABA US	Alibaba	257,446	1,407,451	1.4	1.3	7.2	6.3	1.9	1.8	4%	6%
BUKA IJ	Bukalapak	807	(204)	-	-	-	-	2.8	2.5	6%	10%
BELI IJ	Global Digital Niaga	3,406	3,221	3.0	2.6	-	-	3.0	2.7	8%	14%
Financial Ser	vices	438,033	463,019	6.4	5.5	6.0	5.0	6.7	5.6	13%	16%
Wallets											
PYPL US	Pay pal	61,917	61,737	1.9	1.8	8.5	8.0	1.9	1.8	4%	6%
Payment Ga	teway										
XYZ US	Block	33,415	31,352	1.2	1.1	8.3	6.8	1.3	1.1	9%	11%
FI US	Fiserv	116,724	141,716	6.8	6.2	13.8	12.6	5.6	5.1	2%	9%
NU US	Nu Holding	50,837	43,408	3.1	2.5	10.6	6.6	3.7	2.9	20%	27%
ADYEN NA	Adyen	47,643	32,145	12.7	10.2	26.3	20.0	16.6	13.3	18%	25%
STNE US	StoneCo	3,428	27,340	1.8	1.6	3.3	3.3	1.3	1.2	8%	8%
BNPL											-
HUM AU	Humm	163	3,256	6.9	6.6	59.9	51.8	0.4	0.4	4%	4%
ZIP AU	Zip	1,225	2,922	4.1	3.4	34.3	23.7	1.9	1.6	10%	19%
SEZL US	Sezzle	1,307	1,548	3.8	3.3	10.7	8.3	3.7	3.2	30%	16%
AFRM US	Affirm	12,878	14,361	4.5	3.6	19.3	14.0	4.0	3.3	37%	24%
Enabler/ Saa	s										
SHOP US	Shopify	108,497	103,233	9.4	7.8	51.6	39.6	9.9	8.2	23%	21%
GOTO IJ	GoTo Gojek Tokopedia	6,447	5,585	4.9	4.5	54.4	46.7	6.9	6.3	14%	9%
COTO IJ	GoTo Gojek Tokopedia	7,862	7,000	6.1	5.6	68.3	57.7	6.5	6.0	14%	9%
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Source: Bloomberg, KBVS Research

We use a Sum-of-the-Parts (SOTP) approach to value GOTO, incorporating key segments: On-Demand Services (Gojek) at 3.5x EV/Sales, Financial Services (GoPay) at 6.4x, E-commerce (Tokopedia) based on TikTok acquisition value, and Bank Jago (ARTO) at marked-to-market valuation. To reflect lingering post-IPO overhang, weak secondary market sentiment, and ongoing investor caution, despite an adequate free float, we apply a 30% discount to the equity value, resulting in a fair value of IDR 110/share, implying +37.5% upside.



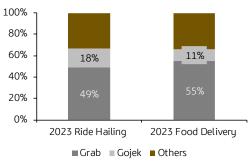


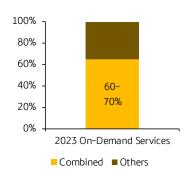
## Grab Eyes GoTo Takeover Amid Antitrust Scrutiny

Grab is reportedly moving forward with plans to acquire GoTo Group, with discussions intensifying ahead of a potential 2025 deal window. The company is currently evaluating deal structures, conducting due diligence, and considering a fixed valuation, while also seeking a USD2 bn bridge loan to finance the transaction. A valuation of over USD7 bn is being considered, with one scenario involving an all-stock offer priced above IDR 100 per share. While Singapore's Competition and Consumer Commission (CCCS) is open to reviewing the deal, regulatory hurdles remain significant. A merger would combine two of Southeast Asia's largest tech platforms, potentially giving the entity 60–70% market share in the regional On-Demand Services market—raising monopolistic concerns and the likelihood of workforce consolidation. Previous merger talks were stalled due to these antitrust issues. Still, Grab sees potential scale benefits from the deal, including reduced incentive spending, increased platform fees, and margin expansion, although this would also heighten entry barriers for new competitors. The company has prior M&A experience, notably acquiring Uber's Southeast Asia business in 2018, which secured regional leadership despite protracted integration.

Grab is advancing plans to acquire GoTo Group in a potential USD 7bn deal, though regulatory hurdles remain due to market dominance concerns.

Exhibit 7: Merged Grab-GoTo Market Share

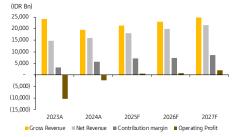




Source: Momentum Works, Bloomberg, KBVS Research

If Grab acquires GoTo at a USD 7bn EV, the implied 2025F valuation reaches 6.1x EV/Sales and 68.3x EV/EBITDA, above our current estimates of 4.9x and 54.4x, and at a premium to peers. This suggests Grab values long-term synergy and ecosystem integration over current fundamentals. The proposed valuation implies a +22% upside to our assessed market capitalization and a +25% premium to the recent market price of IDR 80/share (as of 24 April 2025), potentially serving as a near-term catalyst. Two potential scenarios may unfold: (1) a full acquisition, which would trigger a mandatory tender offer (MTO), or (2) a partial deal involving only GoTo's On-Demand Services, leaving the Financial Services segment intact. Resembling the TikTok-Tokopedia transaction to remove high-cost operations.

## Exhibit 8: GR, NR, CM & OP



Source: Company, KBVS Research

## Exhibit 9: GTV & Take Rate



Source: Company, KBVS Research

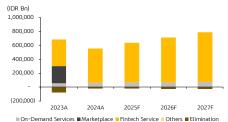
# We expect 25F net take rate at 2.95% (+1 bps), relatively flat as subdued consumer demand limits monetization, but project a positive operating profit of IDRS42bb, its first after years of losses, driven by loan growth, rising ad revenue, and cloud cost savings.

## Exhibit 9: Net Profit & EBITDA



Source: Company, KBVS Research

## Exhibit 10: GTV Breakdown



Source: Company, KBVS Research

FinTech is driving GTV growth (10–15% in 25– 27F) by tapping new use cases, easing regulation, and offering more competitive products, supported by tech innovation and ecosystem integration.

## Exhibit 11: Net Revenue Breakdown



Source: Company, KBVS Research

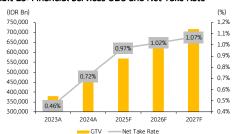
## Exhibit 12: ODS GTV and Net Take Rate



Source: Company, KBVS Research

Although FinTech is projected to be the largest GTV contributor, its net take rate is expected to remain low at ~1% in 25–27F. In contrast, ODS are projected to deliver a much higher net take rate of ~18% over the same period, contributing around 60% of total net revenue, supporting overall revenue growth of ~9–14% in 25–27F.

#### Exhibit 13: Financial Services ODS and Net Take Rate



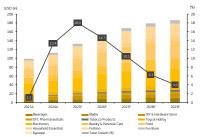
Source: Company, KBVS Research

## Ecommerce Industry

Southeast Asia's e-commerce market is projected to reach USD133 bn in 2025F (+18% yoy) and USD 187 bn in 2027F (+18.3% CAGR 24A-27F), based on Statista estimates, with electronics contributing approximately ~20% of total sales. In Indonesia, the market is forecast to reach USD46.6 bn in 2025F according to GlobalData, while Statista provides a higher estimate of USD56.8 bn. Growth is supported by increasing internet and smartphone penetration, rising middle-class consumption, broader mobile wallet adoption, and the popularity of online shopping events.

Southeast Asia's e-commerce is set to hit USD187 bn by 27F (+18.3% CAGR), led by digital adoption and strong growth in Indonesia (USD46.6-56.8 bn).

## Exhibit 14: Revenue and Growth Southeast Asia Ecommerce



Source: Statista, KBVS Research

## Exhibit 15: Revenue and Growth Indonesia Ecommerce



Source: Statista, KBVS Research

## Fintech Industry: A New Wave of Growth

The fintech industry is entering a new phase of expansion, with Buy Now Pay Later (BNPL) leading the shift in mainstream payments. BNPL players are rapidly expanding into high-value categories like travel, healthcare, and B2B—beyond the traditional "pay-in-four" model. At the same time, AI and machine learning are becoming central to innovation across banking, payments, and wealthtech, unlocking new revenue streams while driving smarter automation and stronger security. In 2025, key catalysts for fintech stocks include growing use cases, easing price competition, and lighter regulatory pressure—signaling a renewed focus on profitable, tech-driven growth.

GoPay: Positioned at the Center of the Ecosystem

As part of the GoTo ecosystem, GoPay stands out with its high-margin BNPL (GoPay Later) and loan (GoPay Pinjam) services, fueling fintech revenues through transaction fees and interest. Its digital wallet anchors payments across Gojek, Tokopedia, and more than 420,000 QRIS-enabled merchants nationwide. High-profile integrations—like TikTok Shop—are boosting GoPay's relevance in e-commerce and social commerce, with further upside as it continues expanding across online and offline use cases.

## ByteDance x Traveloka: A Strategic Opening for GoPay

ByteDance is reportedly in advanced talks to partner with or acquire Traveloka, Southeast Asia's leading travel tech platform with ~64% market share in Indonesia. If this deal proceeds and GoPay is integrated as a payment method on Traveloka, it could significantly amplify GoTo's fintech footprint. The partnership would unlock access to a high-frequency, high-value travel segment—boosting transaction volumes, improving monetization, and strengthening GoPay's strategic role in Indonesia's digital economy.

The fintech sector is entering a new growth phase, led by BNPL's expansion into high-value verticals and accelerated by Al-driven innovation across finance

GoPay, with its strong ecosystem integration and high-margin services, is well-positioned to capture this momentum, especially through platforms like TikTok Shop

A potential ByteDance-Traveloka partnership could further scale GoPay's reach, unlocking new transaction flows in Indonesia's travel sector



## What's Next in E-commerce

## 1. Generative AI as a Game-Changer

Generative AI is increasingly reshaping e-commerce by enabling personalized recommendations, intelligent search, automated product listings, virtual styling, and AI-generated marketing. It also supports customer service and operational automation. These innovations are driving higher conversion rates, lowering return rates, and reducing costs, key drivers for margin expansion in a low-growth retail environment.

Generative AI is reshaping e-commerce by driving efficiency and personalization across search, marketing, fulfillment, and customer service, boosting conversion and reducing costs.

Exhibit 19: Impact of Generative AI on E-Commerce

Al Use Case	Description	Impact				
Search Optimization	Al enhances search functions	Boosts conversion & GMV by making it easier to find relevant products				
Product Recommendations	Personalized recommendations using consumer data	Increases engagement, boosts conversion				
Listing Automation	Al auto-generates product titles, descriptions	Saves time, improves listing quality, enhances seller experience				
Marketing Content	Al creates images, videos, and ad campaigns	Cuts cost, increases campaign speed an relevance				
Product Design	Hyper-personalized products using Gen Al	Shortens product cycle, adds differentiation				
Customer Service	Al chatbots, transcription tools	Cuts costs and improves satisfaction				
Review Summarization	Amazon uses Al to summarize customer reviews	Helps shoppers make faster decisions → higher conversion				
Supply Chain & Fulfillment	Predictive inventory tools, robotics (Amazon, Nordstrom)	Speeds up processing (up to 75%), reduces out-of- stocks				
Return Optimization	Tools to reduce returns (H&M, Amazon "predict-the-fit")	Improves inventory flow, reduces resale losses				
Visual Search & AR Tools	Try-before-you-buy	Raises conversion by ~30%				
Al-Driven Fraud Detection & Price Optimization	Not deeply elaborated but mentioned as productivity boosters	Helps margin expansion and customer trust				

Source: Bloomberg, KBVS Research

## GOTO's Sahabat Al

Aligning with this global trend, GOTO launched Sahabat AI, an open-source LLM tailored for Bahasa Indonesia and local dialects. Designed for applications such as chatbots, OCR, and voice-enabled fintech tools, Sahabat AI helps the company enhance user experience, reduce costs, and reduce reliance on foreign models, positioning it to capture both technological and cultural advantages in the AI-driven commerce landscape.

GOTO's Sahabat Al supports this shift by offering localized Al tools that enhance UX, cut operational costs, and reduce dependence on foreign models.

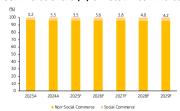


## 2. Social Commerce

Social commerce is rapidly transforming the retail landscape by integrating content and commerce within platforms like TikTok, enabling users to discover, engage, and purchase directly through the app. With 80% of Gen Z already shopping via influencers and shoppable content, TikTok's approach of combining AI, livestream shopping, and try-before-you-buy features has boosted user conversion and engagement. Notably, TikTok Shop currently processes transactions through GoPay in Indonesia, which positions GoPay at the heart of this high-growth social commerce channel. As TikTok Shop continues to gain share—while competitors like Shopee pair with YouTube for influence-driven commerce, GoPay stands to benefit from increasing GTV flow via TikTok's ecosystem, reinforcing its strategic role in Indonesia's digital economy.

TikTok Shop is driving social commerce growth, with GoPay as its key payment partner in Indonesia—boosting GMV and GoPay's strategic role.

Exhibit 16: Social Commerce Share (%) of Total E-commerce in Southeast Asia



Source: Statista, KBVS Research

Exhibit 17: YouTube vs TikTok: Demographic Divide and Commerce Implications

<b>▶</b> YouTube	Comparison	<b>ि</b> TikTok		
380 Mn MAU	Monthly Active Users in SEA in 3Q24	215 Mn MAU		
25 to 34 years old	Demographics	18 to 24 years old		
1. Long-form content viewers tend to be older and		1. Short-form content viewers tend to be younger		
have higher disposable income	Implications from Respective	and have lower disposable income		
2. Higher-value, targeted purchases	Demographic	2. Lower-value, impulsive purchases		
3. Fewer product returns, more customer loyalty		3. Higher product returns, less customer loyalty		
4. Online payments are predominant		4. Cash-on-delivery payments are predominant		

Source: Sensor Tower, Daxue Consulting, Tech in Asa, Bloomberg, KBVS Research



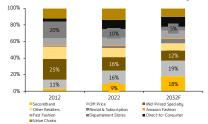
# Company Report GoTo Gojek Tokopedia (GOTO)

## 3. Resale Market (Re-commerce)

The global resale market is rapidly scaling, projected to reach \$350 billion by 2028 with 12% CAGR. Online resale is growing 6.4x faster than traditional retail, set to make up 10% of global apparel by 2025. Driven by affordability, sustainability, and Gen Z-millennial adoption, resale is becoming a core part of e-commerce.

Resale is becoming a core e-commerce segment, set to hit USD350 bn by 28F, driven by Gen Z, affordability, and sustainability.

## Exhibit 18: Shift in Resale Market Composition by Channel



Source: Bloomberg, KBVS Research

## 4. The Next Frontier in E-Commerce UX

AR/VR like "try before you buy" is transforming e-commerce by enabling virtual try-ons and real-life product visualization, boosting conversion by up to 30%, reducing returns, and improving satisfaction. Now a key UX differentiator, it's set to become a standard in digital shopping.

AR/VR is reshaping e-commerce UX, boosting conversion by up to 30% and set to become a standard in online shopping.



## Exhibit 19: Financial Tabels

Exhibit 19: Financial Tab	JEIS				
Profit and Loss (IDR Bn)	23A	2 <b>4</b> A	25F	26F	27F
Revenue	14,785	15,894	18,140	19,817	21,577
COGS	(5,093)	(7,413)	(7,843)	(8,814)	(8,990)
Gross Profit	9,692	8,481	10,297	11,004	12,588
SGA Expense	(19,971)	(10,722)	(9,775)	(10,295)	(10,629)
Operating Profit (Loss)	(10,279)	(2,241)	521	708	1,959
EBITDA	(7,941)	(6,621)	1,621	1,917	3,323
Finance Income	636	736	562	498	460
Finance Expenses	(369)	(494)	(482)	(469)	(453)
Pre-tax Loss	(90,634)	(5,276)	(2,116)	(1,756)	(351)
Income Tax	116	(189)	(76)	(63)	(13)
Loss for Period	(90,519)	(5,465)	(2,192)	(1,819)	(364)
Minority Interest	(123)	(310)	(45)	(38)	(8)
Net Loss	(90,396)	(5,155)	(2,147)	(1,781)	(357)
Balance Sheet (USD Mn)	23A	24A	25F	26F	27F
Cash and Cash Equivalent	25,144	19,178	17,001	15,697	15,036
Account Receivable	2,814	1,878	2,159	2,302	2,446
Others	5,660	5,282	5,284	5,287	5,288
Total Current Assets	33,617	26,338	24,444	23,286	22,770
Ney Fixed Assets	1,039	457	444	430	380
Mining Properties	19,441	16,413	16,125	15,809	15,461
Total Assets	54,097	43,208	41,013	39,525	38,611
ST Bank Loans	603	858	837	814	786
Payables	11,072	6,999	6,867	7,114	6,640
Other ST Liabilities	1,148	2,188	2,188	2,188	2,188
Total Current Liabilities	12,823	10,045	9,892	10,116	9,614
LT Debt	3,433	2,610	2,546	2,476	2,392
Other LT Liabilities	206	130	130	130	130
Total Liabilities	18,377	12,804	12,588	12,741	12,155
Minority Interest	(2,210)	(2,585)	(2,417)	(2,278)	(2,250)

Cash Flow (USD Mn)	23A	24A	25F	26F	27F
Net Profit	(90,396)	(5,155)	(2,147)	(1,781)	(357)
D&A	2,338	(4,380)	1,099	1,209	1,364
Changes in Working	(2.620)	(1.710)	(414)	00	((10)
Capital	(2,629)	(1,719)	(414)	99	(618)
Operating Cash Flow	(4,335)	(622)	(1,461)	(473)	390
Capital Expenditure	320	11,547	(798)	(878)	(966)
Others	(1,792)	(21,871)	-	-	-
Investing Cash Flow	(1,472)	(10,325)	(798)	(878)	(966)
Net - Borrowing	1,594	(568)	(85)	(93)	(112)
Other Financing	139	5,274	168	140	28
Financing Cash Flow	1,733	4,706	84	47	(84)
Net - Cash Flow	(4,074)	(6,241)	(2,176)	(1,305)	(660)
Cash at Beginning	29,009	25,144	19,178	17,001	15,697
Cash at Ending	25,144	19,178	17,001	15,697	15,036
Key Ratios	23A	24A	25F	26F	27F
C D (1)	65.6	E 7 /	F 6 0		FO 7

Key Ratios	23A	24A	25F	26F	27F
Gross Profit Margin (%)	65.6	53.4	56.8	55.5	58.3
Operating Profit Margin (%)	(69.5)	(14.1)	2.9	3.6	9.1
EBITDA Margin (%)	(53.7)	(41.7)	8.9	9.7	15.4
Pre-Tax Margin (%)	(613.0)	(33.2)	(11.7)	(8.9)	(1.6)
Net Profit Margin (%)	(611.4)	(32.4)	(11.8)	(9.0)	(1.7)
Debt to Equity (x)	11.3	11.4	11.9	12.3	12.0
Net Gearing (x)	(59.1)	(51.7)	(47.9)	(46.3)	(44.8)

Major Assumptions	23A	2 <b>4</b> A	25F	26F	27F
Blended GTV Growth	(1.1%)	(11.3%)	14.1%	12.4%	10.7%
Blended GTR	4.0%	3.6%	3.5%	3.3%	3.3%
Blended NTR	2.4%	3.0%	3.0%	2.9%	2.8%
ODS GTV Growth	(11.8%)	16.0%	4.9%	4.9%	5.2%
Fintech Service GTV	5.4%	30.2%	15.2%	13.2%	11.2%
Growth	5.4%	30.2%	13.2%	13.2%	11.2%

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